



In partnership with:



HUMANITARIAN TELEHEALTH VISITS

Amwell and other humanitarian partners are helping to provide Afghan Refugees still physically in Afghanistan and Qatar free telehealth medical and crisis counseling visits.

OUR SERVICES



MEDICAL ADVICE

Medical providers are volunteering to give medical advice to Afghans physically in Afghanistan or Qatar.



CRISIS COUNSELING

Crisis experts are available for Afghans to speak to about their feelings that will help them cope with this stressful situation.

REGISTER



Recommended

On a computer, go to www.disastercare.com



The **DisasterCare** app can be downloaded from Apple App Store or Google Play Store.

For the purpose of Humanitarian aid visits, **please select the state of Alaska as your 'Current Location'** even though you are physically located in Afghanistan or Qatar.

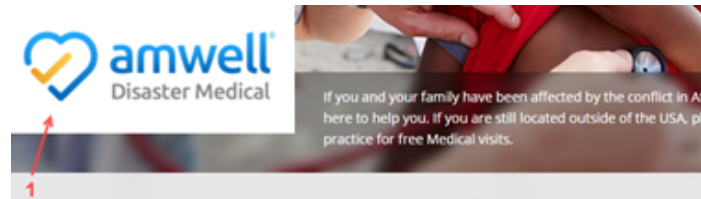
These providers are NOT able to assist Afghans in getting out of Afghanistan.

HOW TO HAVE A VISIT

Use the website or mobile app to complete registration, make sure to choose the state of Alaska as the current location.

Medical visits are first come, first serve

- All doctors on DisasterCare are volunteering their time so there may not be a doctor active on the platform at all times.
- To start a Medical visit, click on 'Amwell Disaster Medical' tile then click the green 'Get Started' button and follow in-take instructions.
- PLEASE NOTE - in the phone number field, **please use the sample phone number 508-555-5555** as the platform cannot accept international phone numbers at this time.



See the first available provider

The quickest way to start your visit.



Therapy visits are scheduled in advance with a specific doctor

- To schedule a Therapy visit, click on 'Amwell Disaster Therapy' tile then click on 'Choose by Date' to find the next available appointment.
- PLEASE NOTE - Amwell's system is going to show the visit times in AKDT (Alaskan standard time) which is not the same time zone you are currently in.
 - **If you are in Afghanistan (AFT time zone), the visit times will be 12.5 hours before AFT.**
 - Afghanistan Example: If you want to schedule a visit for 17:30PM AFT on September 28, 2021, you need to choose 5:00AM AKDT.
 - **If you are in Qatar (AST time zone), the visit times will be 11 hours before AST.**
 - Qatar Example: If you want to schedule a visit for 17:00PM AFT on September 28, 2021, you need to choose 6:00AM AKDT.

